



SIEMENS

Ingenuity for life

QMS Hosting Solutions for CompliantPro

Employing proven hosting services to reduce operating costs, save time and effort

Benefits

- Reduce operating costs, save time and effort
- Minimize software implementation risks
- Gain 24/7 support and maintenance for IBS QMS software environment
- Support rapid response to customer issues and inquiries

Features

- Customizable to meet specific needs
- Ample data storage that can grow with expanding requirements
- Adheres to ISO standards and is compliant with SSAE, PCI and HIPPA
- Maximum security for data access

Summary

Siemens PLM Software offers QMS Hosting Solutions, a rapid deployment, low-risk hosting service to support the implementation and on-going management of IBS QMS software environments.

Leveraging data management expertise

By leveraging the product deployment expertise of Siemens PLM Software, your company can take advantage of an existing infrastructure that supports IBS QMS software. Siemens PLM Software has extensive experience in hosting its own solutions with database administrators (DBAs) that exhibit an unequalled level of product knowledge and are highly skilled in software support services.

Maintaining data security

Siemens PLM Software technical experts are well equipped and knowledgeable in managing server security issues. We provide a dedicated datacenter that meets the highest industry standards and is compliant with the statement on standards for attestation engagements (SSAE) No. 16 Type II, peripheral component interconnect (PCI), and the health insurance portability and accountability act (HIPPA). Entry to the datacenter requires maximum security protocols with required sign-in and escorts for all visitors, real-time video surveillance and dual-factor biometric access.

24/7 expert hosting

The QMS Hosting Solutions service provides your company 24/7 monitoring of its server environment and is included within the scope of our Organization for International Standardization (ISO) 9001:2008 certification. The Siemens PLM Software hosting team and customer support organization collaborate to ensure seamless and rapid response to all customer issues and inquiries. If a system event occurs, auxiliary equipment is available for immediate replacement; and a virtual application server environment is on standby for short-term remedies.

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Advantages

A managed hosting service offers technical and business advantages. On the technical side, QMS Hosting Solutions can provide the appropriate amount of data storage to meet your company's existing, and growing, requirements. With experienced DBAs, we offer customizable managed database scenarios.

Systems are in place for proper data backup as well as to provide internet access, electrical power and environmental monitoring.

Business advantages include significant reductions in operating and overhead costs; and time savings. We can help eliminate the need for your company to hire and train in-house system administrators, allowing you to focus existing personnel on core business initiatives.

ISO
9001



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Siemens PLM Software
www.siemens.com/plm

Americas +1 314 264 8499
Europe +49 (0) 2624 9180-0
Asia-Pacific +86 (21) 3889 2765